Credentia

It is strongly recommended that you conduct a "Technical Verification" session with ExamRoom.AI to ensure that your PC is compatible with the system and aid you in having a smooth testing experience.

This is in addition to the required "System Test."

To complete a "Technical Verification" please go to https://examroom.ai/

Once on the website use the chat function on the lower right of the screen to request a "Technical Verification for a Credentia Exam."

Please do this at least 48 hours before your exam.

What to expect:

Step 1. A system test will be run on the computer that you are using for the exam.   https://examroom.ai/systemtest/#/

Step 2. If you are using a MAC, the system preferences will be checked, and we will   allow the chrome browser to enable the screen share on your device.

Step 3. If you are using Windows, the taskbar will be opened to check the CPU usage on your device.

Step 4. Cookies on the browser will be checked and unblocked.

Step 5. With your consent, browsing history will be cleared. (This will improve the browser performance)